

# Molina Information Systems, LLC Website Terms of Use and Privacy Policy

**PLEASE READ THESE TERMS OF USE AND PRIVACY POLICY CAREFULLY.**

By using this site, you agree to these Terms and Conditions of Use, as well as the Privacy Policy contained therein (collectively referred to as the "Terms of Use"). Your access to this site is subject to the Terms of Use we establish as well as all applicable laws.

## **WEBSITE PRIVACY POLICY COLLECTION AND USE OF PERSONAL INFORMATION**

Molina Information Systems respects the privacy of visitors to its website. We want you to know how we handle the information we receive from you via the Internet.

### **Public Websites**

When you visit our public websites, no personal information is collected, unless you provide us with that information voluntarily. Molina Information Systems will not sell, license, transmit or disclose this information outside of Molina Information Systems and its affiliated companies unless (a) expressly authorized by you, (b) necessary to enable Molina Information Systems' contractors or agents to perform certain functions for us, or (c) required or permitted by law. In all cases, we will disclose the information consistent with applicable laws and regulations and we will require the recipient to protect the information and use it only for the purpose it was provided.

If you chose to submit personal information through the Web site, that information may be utilized to assist you with your inquiry. There are some locations on our site where we have made special provisions for a more secure environment in which we can exchange information with you. When you submit personal information through our secure Web forms, it is protected by encryption.

You should also be aware that when you visit our websites, we collect certain information that does not identify you personally, but provides us with "usage data," such as the number of visitors we receive or what pages are visited most often. This data helps us to analyze and improve the usefulness of the information we provide at these websites.

### **Cookies**

Like most commercial website owners, we may also use what is known as "cookie" technology. A "cookie" is an element of data that a website can send to your browser when you link to that website. It is not a computer program and has no ability to read data residing on your computer or instruct it to perform any step or function. By assigning a unique data element to each visitor, the website is able to recognize repeat users, track usage patterns and better serve you when you return to that site. The cookie does not extract other personal information about you, such as your name or address. Most browsers provide a simple procedure that will enable you to control whether you want to receive cookies by notifying you when a website is about to deposit a cookie file.

### **Secure Website Services**

Certain online services are available to Molina Information Systems' members via our Secure Website Services. The Secure Website Services require a password to log in before accessing information. Molina Information Systems complies with the requirements under the Health Insurance Portability and Accountability Act (HIPAA). Molina Information Systems may use and share the information that you provide to us via our Secure Website Services to provide you with your healthcare benefits.

Users of Molina Information Systems' Secure Website Services understand that the confidentiality of individually identifiable health information is protected by federal and state law. By using Molina Information Systems' Secure Website Services you represent to Molina Information Systems that you are legally authorized under applicable law to receive health care information regarding, and to make healthcare decisions for, the individuals for which you are seeking or obtaining information.

## **Your E-Mail**

We want to hear your comments and questions and have provided several phone numbers, mailing addresses, and e-mail addresses throughout this Website for that purpose. However, you should be aware that most e-mail systems currently are not protected from third parties, who may be able to access e-mail without your knowledge or permission. In order to protect confidentiality and privacy, please do not use e-mail to communicate confidential information to us.

## **ONLINE SECURITY**

Molina Information Systems uses reasonable and appropriate security measures to safeguard the information that we have collected from you at our Website. Among the measures that Molina Information Systems has implemented for this Website are administrative, physical and technical safeguards.

## **DISCLAIMER**

Molina Information Systems continually updates the information provided on its websites in order to keep the information as current and accurate as possible, however, it is possible that the websites may contain inaccuracies, errors or unauthorized modifications by third parties. Molina Information Systems does not make any express or implied warranties as to the accuracy of any information on its websites. Information contained in our websites may be changed or updated without notice.

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The information presented on our websites is not intended to constitute an offer to sell or services, please contact us for a complete description of the product and its availability.

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## **JURISDICTION**

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